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History | Lawrence Freedman  
| Talks at Google~~

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BPR Introduction

*Reengineering and TQM:*

*Beyond the Basics (Part 1)*

Business Process Re-

engineering | BPR | UGC NET

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~~9 - Governance .... How to~~  
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~~TEDxTucson What is~~  
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~~Points to Create the CI~~  
~~culture. Go with your gut~~

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*feeling Through Magnus Walker |*

*TEDxUCLA* **Business Process**

**Reengineering with**

**Application** Business Process

Re-Engineering (BPR)

~~Prioritising technology~~

~~choices: evolution or~~

~~revolution?~~ Agile Process

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Clay Christensen: Principles  
of Innovation \u0026  
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Improvement: Six Sigma  
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principles and Methodology  
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Prof. Arpana Shah ~~Process~~  
~~Innovation Begins with NUS~~  
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~~engineering by CA Raj K~~  
~~Agrawal Dave Snowden~~ How  
~~leaders change culture~~  
~~through small actions~~ **It's**  
**The Manager | Gallup's Jim**  
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information technology and  
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demanding environment of the  
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strategy is no longer  
sufficient; it is also  
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environment of the 1990s  
demands significant changes  
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Simply formulating strategy is no longer sufficient; we must also design the processes to implement it effectively. The key to change is process innovation, a revolutionary new approach that fuses

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information technology and  
human resource management to  
improve business  
performance. The cornerstone  
to process innovation's  
dramatic results is  
information technology--a  
largely untapped resource,



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*Process Innovation:*

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Process innovation - a  
revolutionary new approach

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that fuses information  
technology and human  
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The key to change is process innovation, a revolutionary new approach that fuses information technology and human resource management to improve business performance. The cornerstone to process innovation's

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dramatic results is  
information technology--a  
largely untapped resource,  
but a crucial "enabler" of  
process innovation.

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In turn, “process innovation” includes performing a work activity in a radically new way that may cut across existing functional boundaries



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(p. \_\_\_?\_\_\_Pub Fmt interword-  
space>10). This is the new  
tradition of rethinking the  
business from the ground up  
(see Hammer [2]). Chapters 3  
through 8 provide a  
framework for process  
innovation.

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*Process innovation | Guide  
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The seven steps of the  
framework are Initiate a new  
process reengineering  
project and prepare a  
business case for the same;

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Negotiate with senior management to get approval to start the process reengineering project;  
Select the key processes that need to be reengineered; Plan the process reengineering

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activities; Investigate the  
processes to analyze the  
problem areas; Redesign the  
selected processes to  
improve the performance and  
Ensure the successful  
implementation of redesigned  
processes . . .

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Simply formulating strategy  
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change is process  
innovation, a revolutionary  
new approach that fuses  
information technology and  
human resource management to  
improve business  
performance.

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Reengineering is a dramatic change initiative that contains five major steps that managers should take:

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Refocus company values on  
customer needs Redesign core  
processes, often using  
information technology to  
enable improvements

Reorganize a business into  
cross-functional teams with  
end-to-end responsibility



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